

Privacy Policy

Last updated: December 2025

1. Introduction

Welcome to **Petro Kruger's Online Shop**.

We respect your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and protect your information when you use our website and purchase products from our store.

By using our website, you agree to the terms of this policy and consent to the processing of your personal information in accordance with the **Protection of Personal Information Act, 4 of 2013 (POPIA)**.

2. Information We Collect

When you make a purchase or create an account, we collect the following personal information:

- Full name
- Email address
- Contact number
- Billing and delivery address
- Payment information (processed securely via Yoco)

We collect this information only to process your orders, deliver your products, and communicate with you about your purchase.

3. How We Use Your Information

Your information is used for:

- Processing and fulfilling orders
- Shipping via **Pudo Couriers**
- Communicating updates or support regarding your order
- Legal and record-keeping purposes (as required by South African law)

We do **not** sell, rent, or trade your personal information to any third parties.

4. Payment Security

All payments are processed securely through **Yoco**, a trusted South African payment gateway. Your payment details (such as card information) are **encrypted and never stored** on our servers.

5. Sharing of Information

We only share your personal information with third parties when necessary to complete your order:

- **Yoco** – for secure payment processing
- **Pudo Couriers** – for order delivery

These partners are required to handle your information in compliance with POPIA and use it only for the purposes of fulfilling your order.

6. Data Protection

We take reasonable technical and organisational measures to protect your information against loss, misuse, unauthorised access, or disclosure.

Our website uses **SSL encryption** and security plugins to protect your data.

7. Cookies

Our website may use cookies to enhance your browsing experience and remember your preferences. You can disable cookies in your browser, but some website features may not function properly.

8. Your Rights

Under POPIA, you have the right to:

- Access the personal information we hold about you
- Request correction or deletion of your information
- Withdraw consent to receive marketing communications

To exercise these rights, please contact us at **info@petrokruger.co.za**.

9. Retention of Information

We retain your personal information only as long as necessary to fulfill your order and comply with legal or accounting obligations.

10. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with the updated date.

11. Contact Us

If you have questions about this Privacy Policy or how your data is handled, please contact:

 **info@petrokruger.co.za**